## **CONSENT TO CONDUCT BUSINESS ELECTRONICALLY Please print or download a copy of this Disclosure for your records**

We are required by law to obtain Your consent to enter into the Contract and deliver Communications to You electronically. This Disclosure applies to all Communications related to Spectrum Mobile Repair & Replacement program. Your consent to this Disclosure applies to all mobile phone numbers listed under Your account ownership. The words "We," "Us," and "Our" refer to the company that issues Your Contract or provides evidence of coverage to You, and all of its subsidiaries, affiliates and agents. These companies operate under the trade name, Assurant. The words "You" and "Your" mean You, the individual(s) or entity that owns the Contract or an authorized representative. Your consent to this Disclosure is not required to obtain or renew any product or service provided by Us; please call 1-833-224-6603 to purchase or enroll separately.

"**Communications**" means all information that We are required to provide You by law, or as reasonably necessary to administer Your Contract, which may include, but is not limited to: Your enrollment or application form, declarations page, Policy, certificate, terms and conditions, claims adjudication, notices, billing statements, retail installment contract, notice of cancellation, notice of non-renewal and changes in the terms of Your Contract.

"Contract" means a Policy/certificate, Extended Service Contract, or any other product or service requested by You and provided by Us.

"**Policy**" means a written contract of insurance, or written agreement effecting insurance, or the certificate thereof, and includes all clauses, riders or endorsements, and declarations page.

"Extended Service Contract" means a contract or agreement for a separately stated consideration or for a specific duration to perform the repair, replacement or maintenance of property or indemnification for repair, replacement or maintenance, for the operational or structural failure due to a defect in materials, workmanship or normal wear and tear, with or without additional provision for incidental payment of indemnity under limited circumstances, but does not include mechanical breakdown insurance or maintenance agreements."

**Scope of Communications to Be Provided in Electronic Form.** You agree that We may provide any Communication in electronic format, and that We may discontinue sending paper Communications to You. We reserve the right to modify the terms and conditions on which We provide electronic Communications at any time.

**Method of Providing Communications to You in Electronic Form.** All Communications may be provided to You by one or more of the following methods: (1) via e-mail; (2) by access to a secure website that We will designate in advance for such purpose; (3) SMS text or iMessage (standard messaging rates apply) sent through an automatic telephone dialing system, or other means; and (4) any other electronic means of delivery permissible under applicable law.

**How to Withdraw Consent.** You may withdraw Your consent to receive Communications electronically by contacting Us at 1-833-224-6603. Please allow a reasonable period of time to process Your request.

**How to Update Your Records.** It is Your responsibility to provide Us with true, accurate and up-to-date contact information. You can update Your information by contacting Us at 1-833-224-6603. Please do not send confidential information to Us via traditional e-mail, as We cannot guarantee that the transmission will be secure.

**Hardware and Software Requirements.** In order to access, view and retain electronic Communications from Us, You must have: (i) A device suitable for connecting to the Internet; (ii) An up-to-date Internet browser and device software; (iii) A valid e-mail account and/or cell phone number or account number; (iv) Added the domains @em.assurant.com and @assurant.com to Your e-mail account's list of "safe senders;" (v) Electronic storage capacity to retain Our Communications and/or a printer; and (vi) Software that enables You to view files in Portable Document Format. You may be able to download the most recent version of Adobe Reader by <u>clicking here</u>. If You cannot download the most recent version of Adobe Reader to find out how to download software that is functionally equivalent.

**Requesting Paper Copies.** At no additional cost to You, You may request a paper copy of any Communication by contacting Us at 1-877-875-4282.

**Severability.** If any court of law, having the jurisdiction to decide on this matter, rules that any provision of this Disclosure is invalid, then that provision will be removed and the remaining provisions will continue to be valid and enforceable.

Acceptance and Consent. You acknowledge that: (i) You are the applicant or owner of the Contract, or are validly authorized by the applicant or owner to act on his/her behalf; (ii) Your consent to enter into the Contract and receive Communications electronically does not automatically expire and is not limited as to duration; (iii) We will not be liable for any loss, liability, cost, expense, or claim arising from the services provided pursuant to this Disclosure; (iv) If You cannot access Your Communications, You must immediately notify Us so We can help identify the issue, or arrange to have the Communications delivered via alternative means.